

## Patient Participation Group Meeting

Wednesday 9<sup>th</sup> November 2011

### **Present**

David Pratt (DP) **Chair**  
Alan Tiplady (AT) **Vice Chair**  
Jessie Woodhouse (JW):  
Angela Dickinson (AD)  
Jay Hemmings (JH)  
Francis Thomas(FT)  
Louise Davis (LD)  
Dr P Singh (PS)  
Dr G Reddy (GR)

### **Apologies:**

Brenda Stevenson (BS)  
Wayne Sherwood (WS)  
Ian Sadler (IS)

### **Welcome & Apologies**

DP welcomed everyone to the November meeting. Apologies were noted.

### **Notes of Last Meeting and Matters Arising**

LD did not have the report on DNA's and so this was re-scheduled for the December meeting.

DP said that he planned to write to Jean Fairbrother (PCT Pharmacy Advisor) and the 'Chairs' group to raise the issue of pharmacies retaining the patients repeat prescription slip.

AD informed the group that the next meeting of the West Bridgford Local Area Forum was scheduled for 19<sup>th</sup> December 11. All PPG members are able to apply to become a member by completing the membership form. She advised the group that this is the only forum attended by 3 County Councillors and 9 Borough Councillors with representatives from the Police and other agencies.

### **Update Practice Merger/Re-location**

Dr Singh & Dr Reddy updated the group about the progress with regard to the merger/re-location to Wilford Lane, and the plans for the launch of the Patient Consultation regarding this proposal.

Members of the group raised the following questions:-

- Is the Consultation a foregone conclusion? Will patient views really be addressed or taken into account?
- Is the Consultation disingenuous? Would it have been more honest to say that practices cannot stay in their current premises for much longer due to new legislation and the pressures placed on modern General Practice?

- What will happen to staff jobs? Has the staff Consultation been planned?
- What about the plans for a new surgery in Ladybay? Why haven't all the doctors in West Bridgford been invited to join the proposal?
- Will the practice lose patients?
- What about bus services/transport links?
- What are the concerns about the flood plain?

Each of these points were discussed in detail. It was the general feeling of group members that, although there were issues that still needed to be addressed and resolved, the group was mainly supportive of the proposal, but with the initial reservations that the group had previously agreed:-

1. *That the new surgery should be easily accessible.*
2. *That patients retain the right to continuity of care from the GP of their choice.*

It was agreed that LD would advise the leaders of the merger/re-location proposal to liaise with AD about attending the next West Bridgford Local Area Forum.

### **Recruitment of New Members**

DP, AT & JH had met previously to discuss the processes for recruiting new members to the group in readiness for April 2012.

The following points were agreed:-

To display a notice on the PPG notice board

To consider altering the time of day that meetings are held to allow a wider sector of the community to attend the meetings.

To place a small advertisement in the Local West Bridgford newsletter.

Place an advert on the practice website.

Target particular groups of patients ie, new Mums etc..

DP to talk to staff, to encourage a more pro-active approach in identifying potential PPG members.

Recruitment campaign to continue throughout January & February 2012.

### **Date of next meeting.**

It was agreed that December meeting would begin at 1.00pm for a Christmas buffet provided by the surgery.

Business will continue at 2.00pm.